

ANNEX A-1 : LIST OF DOCUMENTS REQUIRED

S/ N	Types of Claim	Documents Required												
1.	Death Claims	<ul style="list-style-type: none"> • Death Claims Form • Certified True Copy of Death Certificate • Copy of NRIC of deceased • Copy of NRIC of claimant(s) • Proof of relationship between the deceased and claimant <table border="1" style="margin-left: 40px;"> <thead> <tr> <th>Claimant</th> <th>Document required</th> </tr> </thead> <tbody> <tr> <td>Spouse</td> <td>Marriage Certificate</td> </tr> <tr> <td>Parent</td> <td>Birth Certificate of Deceased</td> </tr> <tr> <td>Child</td> <td>Birth Certificate of Claimant</td> </tr> <tr> <td>Ward</td> <td>Document Evidencing the Deceased's Legal Guardianship Over the Claimant</td> </tr> <tr> <td>Sibling</td> <td>Birth Certificate of Deceased and Claimant</td> </tr> </tbody> </table> <ul style="list-style-type: none"> • Coroner's report (if available) 	Claimant	Document required	Spouse	Marriage Certificate	Parent	Birth Certificate of Deceased	Child	Birth Certificate of Claimant	Ward	Document Evidencing the Deceased's Legal Guardianship Over the Claimant	Sibling	Birth Certificate of Deceased and Claimant
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Sibling	Birth Certificate of Deceased and Claimant													
2.	Total and Permanent Disability (TPD) Claims	<ul style="list-style-type: none"> • IFMIS Total & Permanent Disability Claims Form • Copy of NRIC of claimant • Attending Physician's Statement • Medical Reports/Hospital Discharge Summary/Doctor's memos/Investigation reports • Medically boarded out letter <p>Note: Cost of obtaining medical reports from clinics and hospital will be borne by NTUC Income.</p>												
3.	Savings Claims	<ul style="list-style-type: none"> • The original bank statement/Child Development Account (CDA) statements which are dated within 3 months prior to the claim event. 												

ANNEX A-2 : NTUC INCOME BRANCHES

Branches	Operating Hours	
Ang Mo Kio Branch 53 Ang Mo Kio Ave 3, #03-18/19/20/21 AMK HUB, Singapore 569933	Monday-Friday Saturday & Sunday Public Holiday	10.00am-8.30pm 10.00am-4.00pm Closed
Bras Basah Branch 75 Bras Basah Road, Income Centre Singapore 189557	Monday-Friday Saturday Sunday & Public Holiday	10.00am-6.30pm 10.00am-4.00pm Closed
Westgate Branch 3 Gateway Drive, #02-40B, Singapore 608532	Monday-Friday Saturday & Sunday Public Holiday	11.00am-9.00pm 10.00am-9.00pm Closed
Tampines Branch 2 Tampines Central 6, #01-01, Income at Tampines Point, Singapore 529483	Monday-Friday Saturday Sunday & Public Holiday	10.00am-6.30pm 10.00am-4.00pm Closed
Woodlands Branch 900 Woodlands Drive #05-06, Woodlands Civic Centre, Singapore 730900	Monday-Friday Saturday Sunday & Public Holiday	10.00am-6.30pm 10.00am-4.00pm Closed
Eastpoint Branch 3 Simei Street 6, #04-01/02/K7, Eastpoint Mall, Singapore 528833	Monday-Friday Saturday & Sunday Public Holiday	11.00am-9.00pm 10.00am-9.00pm Closed
Raffles Branch #01-05 Income at Raffles 16 Collyer Quay, Singapore 049318	Monday-Friday Saturday, Sunday & Public Holiday	10.30am-7.00pm Closed