

# PC-Bundle Application Form

For Official Use by LA Only:

PCR : \_\_\_\_\_  
 LA Receipt Date : \_\_\_\_\_



A Digital Inclusion initiative by IMDA Singapore

[www.imda.gov.sg/neupc](http://www.imda.gov.sg/neupc)

## Applicant's Particulars

NRIC / Birth Cert No.: \_\_\_\_\_  
 Name: \_\_\_\_\_  
 Citizenship:  Singaporean  Permanent Resident  
 Gender:  Male  Female  
 Home Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Date of birth: \_\_\_\_\_  
 (dd/mm/yyyy)

School: \_\_\_\_\_  
 Class: \_\_\_\_\_  
 Home Phone: \_\_\_\_\_  
 Mobile phone: \_\_\_\_\_  
 Permanent Disability:  Yes  No  
 Gross Monthly Income: \_\_\_\_\_  
 (if applicable)\*\*  
 Occupation: \_\_\_\_\_  
 (if applicable)

\*\* Income should be reflected before CPF deduction.

## PC Models

## Broadband Service Plans

Please select the PC Model and Broadband Service Plan that you are applying for:

Type of PC	Brand	PC Model	Payable Amount <sup>^</sup>	
			Tier 1	Tier 2
<input type="radio"/> Desktop No.1	Acer	1-ADM <sup>#</sup>	\$251.00	\$500.31
<input type="radio"/> Laptop No. 2	Lenovo	2-JLM <sup>#</sup>	\$223.63	\$447.26
<input type="radio"/> Laptop No. 3	Acer	3-ALM	\$399.11	\$622.74
<input type="radio"/> Laptop No. 4	Acer	4-ALH	\$666.61	\$890.24

<sup>#</sup> Applicants of **INSPIRE Fund** are limited to Desktop No.1 or Laptop No. 2

<sup>^</sup> Actual amount payable by the Applicant may be less if additional subsidy is granted by your school

Payable amount is inclusive of GST

Type of Broadband (FREE for 3 years)	ISP	Bandwidth	Pre-requisite	Data Cap
<input type="radio"/> 4G Dongle	M1	150Mbps	None	8 GB
<input type="radio"/> 4G MiFi	M1	150Mbps	None	8 GB
<input type="radio"/> Fibre	M1	300Mbps	NGN Fibre-Ready	Unlimited

I do not wish to apply for the FREE Broadband  
 I understand that I will not be able to apply for this free broadband for the next 3 years.

Please submit a copy of the subscriber's NRIC along with the appropriate ISP's broadband application form, if you are applying for broadband service

### Note:

- You are not allowed to change the PC Model or Broadband Service Plan once the application is submitted.
- Broadband service application is only available to households without existing broadband.
- Refer to our website [www.imda.gov.sg/neupc](http://www.imda.gov.sg/neupc) for the specifications of PC Models and Broadband Service Plans.

## Household Members Information

Details of applicant's household members (eg parents, siblings, grandparents, aunts, uncles, etc).

Name	NRIC	Relationship to Applicant	Occupation / School	Gross Monthly Income <sup>+</sup>

<sup>+</sup> Income should be reflected before CPF deduction. For declaration of income of household members who are self-employed without supporting income tax documents or unemployed, please complete Section I and/or Section II of **Annex A** accordingly. For declaration of income from other sources, please complete Section III of **Annex A**.

## iNSPIRE Fund Application (Only applicable if recommended by school)

The iNSPIRE Fund helps students who require assistance with the co-payment, to earn a fully paid PC-Bundle by doing community service for a stipulated number of hours (see table below) within a period of 6 months. Students need to satisfy the eligibility criteria to apply for assistance under the iNSPIRE Fund.

Applicant's age	Community hours to serve	
	Desktop No.1	Laptop No.2
Full time students below 15 years old	3 hours	6 hours
Full time students between 15 and 25 years old	6 hours	12 hours

Do you wish to apply for iNSPIRE Fund?

- Yes (Please note that your school will need to recommend your application for iNSPIRE Fund)
  No

### Declaration by Applicant OR Parent / Guardian

- I hereby declare that the information supplied is true and correct and that I have not willfully suppressed any material fact. If I have suppressed any material facts or provided any false or inaccurate information, my application will be rejected and/or the PC-Bundle withdrawn.
- I agree to comply with all the terms and conditions of the NEU PC Plus Programme.
- I understand that my application may be rejected by IMDA and/or the Lead Agencies without assigning any reason for doing so.
- I understand that the PC Model and/or Broadband Service Plan available under the PC-Bundle may vary from time to time, and that IMDA has the right to change the selected PC Model, antivirus, software and/or Broadband Service Plan to a comparable alternative. IMDA shall have the sole discretion to decide on what is a comparable alternative.
- I understand that IMDA's approval for my application may be withdrawn if I am unable to confirm with the PC and/or broadband vendor a date for delivery of the PC-Bundle within 90 days of IMDA's approval of my application.
- I agree that I shall not change the PC Model or Broadband Service Plan after I have submitted my application.
- I agree to keep the PC-Bundle at my residential address for a period of three (3) years from the date of delivery of the PC and Broadband and to facilitate and fully cooperate with any inspection and testing of the PC-Bundle at my residential address by IMDA or by anyone authorised by IMDA.
- I agree to inform IMDA or the Lead Agency of any change in my address or contact information within 30 days from the date of change.
- I acknowledge that, for the purpose of facilitating my application by IMDA, any and all government agencies or statutory boards that have any of my records may share the information with IMDA, if it is relevant to IMDA's work with me and/or my household.
- I also acknowledge that the information which I provide may be shared with any government agency, statutory board or person authorised by IMDA, for the purposes of rendering or assessing eligibility for financial or other assistance; for research in which I, as a specific individual, shall not be identified; or for any other purposes prescribed or permitted under Singapore Law.

Signature of Applicant
Name:
Signature/Thumbprint:
Date:

Signature of Parent/Guardian <i>(Required if the Applicant is below eighteen (18) years of age)</i>
Name:
Relationship to Applicant:
Signature/Thumbprint:
Date:

### Parental Consent on media coverage

As part of the NEU PC Plus Programme's outreach to the public, case studies may be used to highlight the benefits of the programme. Please indicate your consent to be interviewed for such case studies, which could take the form of media coverage, or other appropriate form.

- Yes
  No

## Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

### THIS DEED IS GIVEN BY:

The person whose name, NRIC, address and signature appear in the table below labelled 'APPLICANT' ("the Applicant"),

TO:

**THE INFO-COMMUNICATIONS MEDIA DEVELOPMENT AUTHORITY**, a statutory body constituted under the Info-communications Media Development Authority Act ("IMDA").

### THE APPLICANT HEREBY IRREVOCABLY AND UNCONDITIONALLY UNDERTAKES AND AGREES AS FOLLOWS:

#### 1 Definitions

In this Deed, the following capitalised words and expressions carry the following meanings:

"**Broadband Service**" means the broadband service provided to the Applicant under the NEU PC Plus Programme.

"**Deed**" means this Deed of Undertaking and Indemnity.

"**Third Party User**" means any individual or organisation, other than the Applicant and IMDA, that uses the Broadband Service.

#### 2 Applicant's Responsibilities and Obligations

- a. The Applicant is solely responsible for any use of the Broadband Service, regardless of whether the Broadband Service is used by the Applicant or by any Third Party User. The Applicant will be responsible for the use of the Broadband Service by a Third Party User whether or not the Applicant has given permission to the Third Party User to use the Broadband Service.
- b. The Applicant shall ensure that all use of the Broadband Service, whether by the Applicant or any Third Party User, complies with applicable laws of Singapore and/or any other relevant jurisdiction.
- c. The Applicant shall indemnify and keep IMDA indemnified against, and hold IMDA harmless from, any and all loss, damage, claim or expense (including legal expenses) arising from or relating to any of the following:
  - i. Any use by the Applicant or a Third Party User of the Broadband Service for any purpose.
  - ii. Any failure by the Applicant to perform or observe any term or condition of any of the following documents:
    - (a) This Deed
    - (b) Any document between the Applicant and IMDA or the Broadband Service provider that relates to the provision or use of the Broadband Service.
  - iii. Any interruption, downtime, fault, or loss of use of the Broadband Service.
  - iv. Any termination of the Broadband Service.

#### 3 IMDA Disclaimers and Exclusions of Liability

- a. IMDA will not be liable to the Applicant or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 2.c.i to 2.c.iv above, even if IMDA knew, or should have known, of the possibility of such loss or damage.
- b. The Broadband Service and any related technology, software, hardware components and data are provided "as is" and "with all faults" and there are no warranties, express or implied, by operation of law or otherwise, made by IMDA with respect thereto. To the maximum extent permitted by law, IMDA expressly disclaims all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Service.

#### 4 Termination for Improper Use of Broadband Service or Breach of Applicant's Obligations

IMDA may, at its absolute discretion and without providing any reason, terminate the Broadband Service at any time without informing the Applicant beforehand, if any of the following occur:

- a. IMDA has any reason to suspect or believe that the Broadband Service has been used by the Applicant or any Third Party User in any illegal, unethical, immoral, improper or suspect manner.
- b. The Applicant fails to perform or observe any term or condition in any of the documents listed in paragraph 2.c.ii above.

#### 5 Premature Termination of Broadband Service

In the event the Broadband Service is terminated for any reason whatsoever within 36 calendar months of its commencement, IMDA reserves the right to require the Applicant to bear any and all charges in respect of the Broadband Service for the period between the date of termination and the expiry of 36 calendar months from the commencement of the Broadband Service.

#### 6 Governing Law

This Deed is governed by and is to be construed in accordance with the laws of the Republic of Singapore.

## Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

SIGNED, SEALED and delivered as a Deed

APPLICANT	Consent of Parent/Guardian <i>(Required if the Applicant is below eighteen (18) years of age)</i>
Name:	I, the undersigned, parent/guardian* of the above minor Applicant, have reviewed the terms of this Deed and hereby consent to the above Applicant's execution of this Deed and agree for the Applicant to be bound by the terms of this Deed.
NRIC:	
Address:	
Signature/Thumbprint:	
Date:	
	Name and Signature/Thumbprint: Relationship to Applicant:

\*Delete where appropriate

**FOR SCHOOL USE ONLY (Please sign at the end of this page)**

**(i) School Subsidy**

Will the school provide further subsidy?

Yes  No

(If yes, please provide school subsidy letter to the respective PC vendor upon Lead Agency's notification of approval of application.)

**(ii) 1:1 Computing Programme**

Is the student enrolled in a 1:1 computing programme in school?

Yes  No

(ie. is the student required to bring a computing device to school on a regular basis?)

Please provide information on the other means explored by the school to assist the student's ownership of a computer.

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**(iii) iNSPIRE Fund Application**

(Only applicable if iNSPIRE Fund option is selected in **Page 2** of this application form AND school is **NOT** providing further subsidy in **(i)**)

Does the school recommend the student to receive assistance under the iNSPIRE Fund?

Yes  No

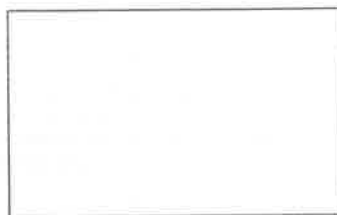
*\* Please note that the number CIP hours stipulated by the Applicant's school cannot be computed as part of the community service hours required by the iNSPIRE Fund.*

*\* The Applicant shall commence the performance of the community service activities from the start date stated in IMDA's in-principle approval letter, which will be sent to the Applicant upon IMDA's approval of this application. Activities performed prior to the start date stated in IMDA's in principle letter will not be considered in the computation of the community service hours required by the iNSPIRE Fund.*

*\* The school can assist to arrange for suitable activities for the student so that he/she completes the required number of hours of community service within **6 months**. In the case of a young primary school student, the school can facilitate to allow the student to perform simple tasks such as arranging books in the library, gardening, etc.*

*\* At any time, IMDA reserves the right to change the PC and/or broadband type in the iNSPIRE Fund PC-Bundle without informing the school and/or the applicant.*

I have noted the above and hereby confirm that the applicant is a current student of this school.



\_\_\_\_\_  
Name and Signature of

\_\_\_\_\_  
School Stamp

\_\_\_\_\_  
Date

Officer-in-charge/HOD/Principal<sup>#</sup>

*<sup>#</sup>Delete where appropriate*

## Annex A : Declaration of Self-Employment, Unemployment & Other Sources of Income

(Complete where applicable)

### **Section I: Declaration of Self-Employment**

(Please note that self-employed household members with supporting income tax documents need not complete this section)

I / We<sup>a</sup> declare that I am / we<sup>a</sup> are currently self-employed and I am / we<sup>a</sup> are not required to submit Income Tax Return or if my / our<sup>a</sup> latest Income Tax Notice of Assessment does not reflect my / our<sup>a</sup> current income status.

Name	NRIC	Gross Monthly Income <sup>+</sup>	Signature/ Thumbprint of Household Member	Date

### **Section II: Declaration of Unemployment**

I / We<sup>a</sup> declare that I am / we<sup>a</sup> are currently unemployed.

Name	NRIC	Start of Unemployment (mm/yyyy)	Signature/ Thumbprint of Household Member	Date

### **Section III : Declaration of Other Sources of Income**

Name	NRIC	Type of Income (eg alimony, rental, etc)	Monthly Amount	Signature/ Thumbprint of Household Member	Date

# Delete where appropriate

+ Income should be reflected before CPF deduction

## Information & Instructions for Applicants



A Digital Inclusion initiative by IMDA Singapore

[www.imda.gov.sg/neupc](http://www.imda.gov.sg/neupc)

### NEU PC Plus Programme

The NEU PC Plus Programme, by the Infocomm Media Development Authority (IMDA) offers affordable PCs and broadband access to students and people with disabilities from low income families. Successful applicants can purchase a PC with free software and 3 years of free broadband subscription at a subsidised price.

#### MOE-FAS / SPED-FAS recipients please note:

MOE-FAS / SPED-FAS recipients should not use this form. Please use the [Application Form for MOE-FAS / SPED-FAS Recipients](#) available from your school's general office.

#### A PC-Bundle includes:

- Your Choice of PC
- 3-Year Broadband Internet Subscription
- Productivity Tools
- Delivery and Installation
- Warranty

#### Where to Submit

- Please submit this form to your school's General Office
- ITE students should submit application forms directly to the Campus Administration Office.
- Special Education (SPED) school students and people with disabilities can submit application forms to the Society for Physically Disabled (SPD).
- Applicants who do not fall within any of the listed Lead Agencies, can submit to the Eurasian Association

#### What to Submit

Please ensure that you have completed and prepared the following forms/documents for submission.

##### Compulsory forms / documents

- This application form
- Photocopy of Student Pass/Matriculation Card belonging to the Applicant (if applicable)
- Photocopy of Birth Certificates/NRICs of the Applicant and all household members (both sides)

##### For broadband service

- Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service
- Broadband Application form
- Photocopy of broadband subscriber's NRIC (both sides)

##### Supporting documents

- For all working adults (including self-employed) in the household, the latest Income Tax Assessment or payslip or employment letter or CPF contribution history
- For working adults who do not have fixed monthly salary, the last 3 months payslip or CPF contribution history
- For all non-working adults in the household, the latest CPF contribution history
- For those without the above supporting documents, the declaration in Section I of **Annex A** for self-employed adults or Section II of **Annex A** for unemployed adults
- Proof of Disability (if any)

#### IMDA's Appointed Lead Agencies

##### Association of Muslim Professionals

AMP@Pasir Ris #05-11  
1 Pasir Ris Drive 4  
Singapore 519457  
Tel: 6416 3966  
Fax: 6583 8028  
[www.amp.org.sg](http://www.amp.org.sg)

##### Chinese Development Assistance

**Council**  
CDAC Building  
65 Tanjong Katong Road  
Singapore 436957  
Tel: 6603 5588  
Fax: 6841 4881  
[www.cdac.org.sg](http://www.cdac.org.sg)

##### SPD

2 Peng Nguan Street  
SPD Ability Centre  
Singapore 168955  
Tel: 6579 0700  
Fax: 6323 7008  
[www.spd.org.sg](http://www.spd.org.sg)

##### The Eurasian Association

139 Ceylon Road  
Eurasian Community House  
Singapore 429744  
Tel: 6447 1578  
Fax: 6447 3189  
[www.eurasians.org.sg](http://www.eurasians.org.sg)

##### Institute of Technical Education

2 Ang Mo Kio Drive  
Singapore 567720  
Tel: 6590 2211  
Fax: 6580 5022  
[www.ite.edu.sg](http://www.ite.edu.sg)

##### Singapore Indian Development Association

1 Beatty Road  
Singapore 209943  
Tel: 1800 295 4554 / 6393 7243  
Fax: 6294 7293  
[www.sinda.org.sg](http://www.sinda.org.sg)

##### Yayasan MENDAKI

116 Changi Road  
WIS@Changi #05-01  
Singapore 419718  
Tel: 6708 6400  
Fax: 6708 6500  
[www.mendaki.org.sg](http://www.mendaki.org.sg)  
[www.msense.sg](http://www.msense.sg)

## Eligibility Criteria

### PC-Bundle Scheme Application

- The application is open to Singapore Citizens or Permanent Residents.
  - The Applicant has a permanent disability **OR** is a full-time student, aged 25 and below, in a Government / Government-Aided school, Junior College, Centralised Institute, Independent school, Institute of Technical Education, Polytechnic or MOE-funded Special Education School.
  - Past recipient of a PC-Bundle under the NEU PC Plus Programme may reapply only after a lapse of three (3) years from last deployment to the household.
  - The Applicant's combined gross monthly household income must not exceed \$3,400 **OR** the per capita income\* of the Applicant's household must not exceed \$900. If there is a permanently disabled household member, per capita income must not exceed \$1,125.
  - Each eligible household can only apply for one (1) PC-Bundle regardless of the total number of school-going children and/or household members who have permanent disability.
- \*Per capita income (PCI) refers to the gross monthly household income divided by the total number of household members.*

### Broadband Application

- You are eligible to apply for broadband service only if your household does not have commercial broadband service.
- Apart from the main application form, please also complete (1) the Deed of Undertaking and Indemnity, (2) the broadband application form from the Internet Service Provider of your choice and (3) Photocopy of broadband subscriber's NRIC.

### iNSPIRE Fund Application

- If you have difficulty with the co-payment of the subsidised PC-Bundle, you may apply for assistance under the iNSPIRE Fund.
- This assistance is only extended to successful Applicants of PC-Bundle Scheme who are full-time students aged 25 years and below.
- The Applicant's total household income must not exceed \$2,500 or per capita income must not exceed \$700.
- The application must be supported and signed by the student's officer-in-charge / HOD / Principal, as indicated on page 4 of the application form.

## Assistance Level

<b>Income</b>	Gross monthly household income <=\$3400 <b>OR</b> the PCI <=\$900 (or \$1,125 if there is a permanently disabled family member)	
<b>Citizenship</b>	Singaporean	Permanent Resident
<b>PCI \$700 <b>OR</b> MOE-FAS/SPED-FAS Recipient</b>	Tier 1 Subsidy (up to 75%)	Tier 2 Subsidy (up to 50%)
<b>PCI &gt; \$700</b>	Tier 2 Subsidy (up to 50%)	
<b>Persons with disability</b>	Tier 2 Subsidy (up to 50%)	

## Approval and Notification

- The decision made on each case is final. For the avoidance of doubt, IMDA or the Lead Agencies need not provide any reason for the rejection of any application.
- Any change in Applicant's home address and/or contact numbers should be updated with IMDA or the Lead Agency handling the application within 30 days from the date of change.
- The Lead Agency will inform the Applicant of the outcome by post.
- The PC provider will arrange the date of delivery of the PC-Bundle with the successful applicant.
- IMDA and the Lead Agencies shall not be held responsible for any cost, damages or expenses incurred by the Applicant due to non-delivery or late or incomplete delivery of the PC-Bundle.

## Co-payment

- The Applicant and/or the Applicant's parent/guardian shall make co-payment for the PC-Bundle to the PC provider. The amount is dependent on the PC model selected in the application form.
- Successful Applicants may wish to purchase extra items (such as printer or memory upgrades) for same-day delivery with the PC-Bundle, at the Applicant's own cost. Please liaise with the PC provider for details.
- Subscription fee for broadband access is **free for 36 months**, including broadband device and internet filtering service. Should the Applicant wish to continue using the broadband services after 36 months, the Applicant and/or the Applicant's parent/guardian shall be responsible for the subscription fees and other charges imposed by the broadband service provider.
- The Applicant and/or the Applicant's parent/guardian shall be responsible for any other charges imposed on the PC-Bundle (eg. early termination charge, 3<sup>rd</sup> party charges, etc)

## Other information

- IMDA's appointed Lead Agencies reserve the right to ask for additional documents to support the application.
- IMDA reserves the right to amend the terms & conditions as and when it deems necessary.
- The Applicant is required to keep the PC-Bundle for at least 3 years for inspection purposes.
- IMDA and any parties appointed by IMDA reserve the rights to visit the Applicant and verify that the Applicant possesses the PC and/or Broadband Service obtained under the PC-Bundle Scheme.
- Applicant must allow the PC provider to examine (1) the approval letter from the Lead Agency, (2) the letter/receipt on co-payment for PC-Bundle from the school and (3) Applicant's NRIC upon PC delivery. The PC provider reserves the right to reject delivery of the PC-Bundle if the required documents are unavailable.



## Personal Data Consent Form

M1 sends out communications on marketing, advertising and promotions in relation to products and services offered by the M1 Group of Companies from time to time.

I consent to receiving such communications via:  I do not consent to receiving such communications

Phone Calls  Text Messages  Mail  Email

By signing this Application Form, I acknowledge that I have read and I agree to the terms of the M1 Data Protection Policy ("Policy"). I further acknowledge that (a) the Policy shall, to the extent applicable, apply to this and any other related services that I may subscribe to; and (b) my consent to the Policy may only be withdrawn via the withdrawal process as stated in the Policy.

\_\_\_\_\_  
Signature of Applicant

\_\_\_\_\_  
Date of Service Application



**M1-IDA Mobile Broadband Service Application Form (NEU PC Plus Programme)**  
 (To be completed and signed by Parent / Guardian if applicant is below 18 years of age)



PC Requisition (PCR) Number: \_\_\_\_\_  
 (To be filled in by Lead Agency)

Reg. No. 199206031W

**Applicant (age 18 years & above) / Parent / Guardian Details**

Name as stated in NRIC/Passport of Applicant (age 18 years & above) / Parent / Guardian (^Mr/Miss/Mrs/Mdm/Dr)

NRIC/Passport No. Of Applicant / Parent / Guardian \_\_\_\_\_ Date of Birth (DD/MM/YY) \_\_\_\_\_ Nationality \_\_\_\_\_

Local Billing Address \_\_\_\_\_ To receive e-bill?  Yes  No

Residential Address (if different from Local Billing Address)

Contact No. Home \_\_\_\_\_ Office \_\_\_\_\_ Mobile \_\_\_\_\_ Email \_\_\_\_\_

**Applicant (below 18 years of age)**

Name in NRIC/Passport of Applicant (^Mr/Miss) \_\_\_\_\_ NRIC/Passport No. Of Applicant (below 18 years of age) \_\_\_\_\_

**Mobile Broadband Plan**

**Devices**

4G mData Lite+  Internet Filtering Services  USB Stick 4G  Mobile Wifi (Mifi – 150Mbps)

**\*\*To Bar ALL GSM/SMS/MMS/IDD/Premium Number/Roaming**

**Service Commitment Contract**

1. Customer must subscribe to M1's Mobile Broadband 4G mData Lite+ service ("Service") for a contractual period of 24 months ("Commitment Period"). In the event that Customer prematurely terminates the Service before expiry of the Commitment Period, Customer shall pay M1 the applicable early termination charges:

Termination month	1	2	3	4	5	6	7	8	9	10	11	12
Termination Charge	\$269.52	\$258.29	\$247.06	\$235.83	\$224.60	\$213.37	\$202.14	\$190.91	\$179.67	\$168.45	\$157.22	\$145.99
Termination month	13	14	15	16	17	18	19	20	21	22	23	24
Termination Charge	\$134.76	\$123.53	\$112.30	\$101.07	\$89.84	\$78.61	\$67.38	\$56.15	\$44.92	\$33.69	\$22.46	\$11.22

- The free mobile broadband device is non-refundable, returnable or exchangeable. The warranty period for the Device is 1 year from the date of Service Application.
- Customer who defaults on payment of his bill and is terminated by M1 during the Commitment Period for non-payment or other lawful reasons during the Commitment Period shall also pay to M1 the amount stated in Clause 1 herein.
- If Customer's SIM card is lost or stolen before the expiry of the Commitment Period, Customer must either : -
  - Buy a new SIM card and continue with the subscription for the full Commitment Period; or
  - Terminate prematurely and pay M1 the amount as stated in Clause 1 herein.
- At the expiry of the Commitment Period, the Service will be automatically renewed for another 12 months ("Renewal Term").
- Customer is not allowed to request for temporary disconnection of the Service before the expiry of the Commitment Period.
- Customer is not allowed to transfer the Service at any time.
- Customer is not allowed to change bill plan to a service plan other than M1 Mobile Broadband 4G mData Lite+ plan at any time.
- Service will be disrupted in the event Customer reaches the data usage limit of 8GB and will only resume at the start of the next bill cycle.
- M1's General Terms and Conditions and applicable specific Service terms and conditions as published at [www.m1.com.sg](http://www.m1.com.sg), are deemed incorporated herein and shall apply. In the event of any conflict or inconsistency between these terms and conditions and M1 Limited's General Terms and Conditions, such conflict or inconsistency shall, in the absence of any express agreement to the contrary, be resolved in the manner most favourable to M1 to the fullest extent permissible under applicable laws.

Signature of Applicant

\_\_\_\_\_

Date of Service Application

\_\_\_\_\_

**For Official Use**

Mobile Broadband No. \_\_\_\_\_ Device Model \_\_\_\_\_

SIM Card No. \_\_\_\_\_ Equipment No. (IMEI) \_\_\_\_\_  
 (please paste sticker here)

Remarks \_\_\_\_\_

Attended by: \_\_\_\_\_  
 \_\_\_\_\_  
 Signature / Name of Staff / Date

Prices are inclusive of 7% GST & are subject to change in accordance with prevailing GST rate.

^Select One.

**M1-IDA Fibre Broadband Service Application Form (NEU PC Plus Programme)**

(To be completed and signed by Parent / Guardian if applicant is below 18 years of age)



PC Requisition (PCR) Number: \_\_\_\_\_  
(To be filled in by Lead Agency)

Reg. No. 199604708Z

**Applicant (age 18 years & above) / Parent / Guardian Details**

Name as stated in NRIC/Passport of Applicant (age 18 years & above) / Parent / Guardian (^Mr/Miss/Mrs/Mdm/Dr)

NRIC/Passport No. Of Applicant / Parent / Guardian \_\_\_\_\_ Date of Birth (DD/MM/YY) \_\_\_\_\_ Nationality \_\_\_\_\_

Service Address \_\_\_\_\_

Local Billing Address \_\_\_\_\_

To receive e-bill?  Yes  No

Residential Address (if different from Local Billing Address) \_\_\_\_\_

Contact No. \_\_\_\_\_ Office \_\_\_\_\_ Mobile \_\_\_\_\_ Email \_\_\_\_\_  
Home

**Applicant (below 18 years of age)**

Name in NRIC/Passport of Applicant (^Mr/Miss) \_\_\_\_\_ NRIC/Passport No. Of Applicant (below 18 years of age) \_\_\_\_\_

**Fibre Broadband Plan**

300Mbps  Internet Security Service (1 Windows PC License) List Fixed Voice Number in Directory Services^  Yes  No  
\*\*To Bar ALL IDD/Premium Number Note: License key will be sent to email address stated above

**Service Commitment Contract**

1. Customer must subscribe to M1 HomePac Fibre 300Mbps and Internet Security (1 Windows PC License) promotion ("Promotion") for a contractual period of 24 months ("Commitment Period"). Each customer will also be entitled to a free wireless router (subject to availability of stock). M1 Net reserves the right to substitute the wireless router with a product of similar value at its sole discretion without prior notice. **Customers shall start their Service subscription period from the date of Service activation for 24 months ("Commitment Period").**

a. In the event that Customer prematurely terminates the Service before expiry of the Commitment Period, Customer shall pay M1 the applicable early termination charges:

Termination month	1	2	3	4	5	6	7	8	9	10	11	12
Termination Charge	\$593.98	\$569.23	\$544.48	\$519.73	\$494.98	\$470.23	\$445.48	\$420.73	\$395.99	\$371.24	\$346.49	\$321.74

Termination month	13	14	15	16	17	18	19	20	21	22	23	24
Termination Charge	\$296.99	\$272.24	\$247.49	\$222.74	\$197.99	\$173.24	\$148.49	\$123.75	\$99.00	\$74.25	\$49.50	\$24.75

- At the expiry of the Commitment Period, the Service will be automatically renewed for another 12 months ("Renewal Term").
- The free wireless router is non-refundable, returnable or exchangeable. The warranty period of the router will be 3 years from the date of service activation.
- Customer agrees that M1 Net will provide the Service in accordance with the terms and conditions as stated in the M1 Fibre Home Broadband Service Agreement Summary Terms and Conditions.
- No upgrade or downgrade of the Service is permitted under this Promotion. If the customer prematurely terminates/takes up any other M1 Fibre Home Broadband service promotion during the Commitment Period, any and all promotional discount offered herein may be forfeited at M1 Net's discretion in respect of the remaining term of the Commitment Period.
- In the event customer chooses to terminate the Service before successful service activation, M1 Net reserves the right in its option and sole discretion to (a) impose applicable charges for Cancellation of Fibre broadband service before service activation/ the ready-for-service (RFS) date; or (b) deem the service (and any plans thereof) to be continuing at the full stipulated charges.
- Existing customers with a Nucleus Connect (NC) ONT may be required to switch to an ONT provided by M1 Net (subject to availability of 2nd port on Termination Point) in order to enjoy the Promotion. The customer shall promptly return the NC ONT and RG (as may be applicable) in good working order and condition to M1 Net after the successful installation of the ONT provided by M1 Net, failing which M1 Net may in its option and sole discretion deem the ONT and/or RG to be lost and the Customer shall be liable to pay all applicable charges in such event.
- Customer's default on payment of his bill may result in the Service being suspended or terminated. A customer who defaults on payment of his bill and is terminated by M1 Net for non-payment or other lawful reason during the Commitment Period shall also pay to M1 Net the applicable amount(s) as stated in Clause 1 herein.
- Customer is not allowed to temporarily disconnect, or transfer to any other party, person or entity the M1 Fibre Home Broadband service during the Commitment Period.
- Customer agrees to the disclosure of his personal data by M1 Net to the IDA for the purposes of administering the applicable subsidy under this Promotion.
- All charges are subject to change in accordance with the prevailing GST rate.
- Any other contract(s) entered into between the customer and M1 Net shall continue to apply, unless otherwise agreed to by M1 Net.
- M1 Net's General Terms and Conditions and the specific terms and conditions for the provision of M1 Fibre Home Broadband services published at [www.m1.com.sg](http://www.m1.com.sg) are deemed incorporated by reference. In the event of any conflict or inconsistency between the terms, such conflict or inconsistency shall, in the absence of any express agreement to the contrary, be resolved in a manner most favorable to M1 Net, to the fullest extent permissible under applicable laws.

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Signature of Applicant \_\_\_\_\_

Date of Service Application \_\_\_\_\_

**For Official Use**

TP (Termination Point) Installation Date and Time: 1st Choice: \_\_\_\_\_ 2nd Choice: \_\_\_\_\_ ONT (Optical Network Terminal) Installation Date and Time: 1st Choice: \_\_\_\_\_ 2nd Choice: \_\_\_\_\_ 3rd Choice: \_\_\_\_\_

Home Broadband Model/RG Model: \_\_\_\_\_ Home Broadband Model/RG Model Serial No.: \_\_\_\_\_

Home Broadband Modem (MAC ID): \_\_\_\_\_ User ID: \_\_\_\_\_

M1 Fixed Voice Number: \_\_\_\_\_ Remarks: \_\_\_\_\_

Prices are inclusive of 7% GST & are subject to change in accordance with prevailing GST rate.  
^Select One.

**Attended by:**  
Signature / Name of Staff / Date