



BIG HEART
STUDENT CARE

BIG HEART @ FUCHUN

2023



Making A Difference With Passion



Stem It Up!



Health & Fitness



Values & Virtues

Making A Difference With Passion

INSPIRING MINDS. TOUCHING HEARTS.

CONFIDENTIAL - SELF HELP GROUPS STUDENT CARE LIMITED



ABOUT BHSC @ FUCHUN



STEM It Up!



Love2Read



Health & Fitness



ImagineArt



2016

**Year that Big Heart @ Fuchun
was set up**



123

**No. of students enrolled in
Jan 2023**



37%

Avg. % of students receiving SCFA



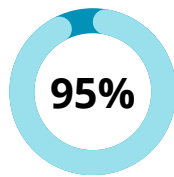
PARENT SURVEY RESULTS (END 2023)



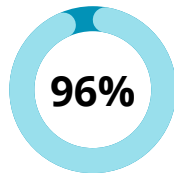
125
No. of students
enrolled in
Oct 2023



75%
% of parent
surveys received



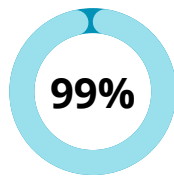
Agree that SCC provides a **conducive and safe learning environment** for their children.



Are satisfied with the **holistic programme** that SCC provides for their child.



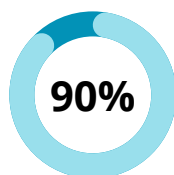
Agree that SCC staff are **approachable** and **attentive** to child's needs.



Agree that SCC shares **regular updates** on centre programmes & events.



agree that their child has shown **positive changes in behaviour and attitude** since attending SCC.



agree that their child has shown **development in knowledge and skills** since attending SCC.



will **recommend** this SCC to parents of other school children



BIG HEART
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BIG HEART PROGRAMMES



BIG HEART PARTNERSHIP PROGRAMMES

Big Heart Student Care actively looks out for programme partners who are able to bring in enriching programmes for our students. To date, Big Heart has worked with **over 60 community and corporate partners** who sponsor additional programmes, resources and materials for our students. All programmes are offered to students at no additional cost.

Here are the various partnership programmes that we have conducted at Big Heart Student Care @ Xingnan.



12

partnership programmes
implemented at
BHSC @ Fuchun in 2023



48

partnership programmes were
conducted for students at
BHSC @ Fuchun since 2016

Partnership Programmes for Year 2023

- **Citizens of Kindness Programme & Resources**
(Singapore Kindness Movement)
- **Mother's Day Programme**
(Focus on the Family Singapore)
- **Fathers Day Programme**
(Focus on the Family Singapore)
- **Online: Pet Care Talk**
(SPCA)
- **Online: Ocean Conservation Talk & Activities**
(Conservation International)
- **Hip Hop Dance Programme**
(National Arts Council - MUSEARTS)
- **Drama Programme**
(National Arts Council - Ghazali Muzakir)
- **Race to Praise Children's Day Programme**
(Focus on The Family Singapore)
- **Kidney Health Talk**
(National Kidney Foundation)
- **Financial Literacy - JA Cha Ching Programme**
(Junior Achievers Singapore)
- **Simple Performance Activities for Conservation Education**
(SPACE) Programme
(SHINE Children & Youth Services & YCS)
- **Fantastic Creatures Storytelling @ ACM**
(National Heritage Board)



*Financial Literacy - JA Cha Ching Programme
(Junior Achievers Singapore)*



*SPACE Programme
(SHINE Children & Youth Services & YCS)*



*Hip Hop Dance Programme
(National Arts Council - MUSEARTS)*



BIG HEART LEARNING JOURNEYS

BHSC plans for at least 4 learning journeys per year. Learning journeys are a great way to engage students in exploring the world beyond SCC class, gain valuable knowledge and skills, and form new memories with their peers.

These are the learning journeys conducted this year:

Learning Journeys for Year 2023

- Jewel Changi Experience Studio (June Holidays)
- Singapore Discovery Centre (June Holidays)
- Gardens by the Bay (Nov - Dec Holidays)
- Singapore Zoo (Nov - Dec Holidays)
- Fantastic Creatures Storytelling @ ACM (Nov - Dec Holidays)



Jewel Changi Experience Studio



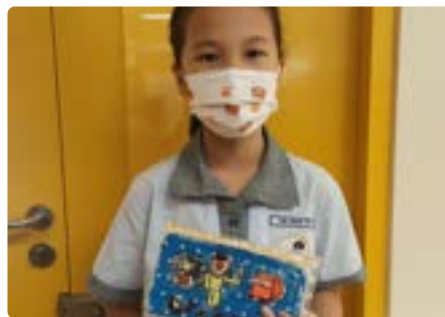
BIG HEART CONNECT PROGRAMMES

Connect-Programmes were developed with the aim to foster stronger partnerships between SCC and school, families and the community.

BIG HEART - CONNECT



The Big Heart Connect programme aims to create connections between Big Heart centres in different schools. Through Big Heart Connect, students will get to interact with other Big Heart students in Singapore and learn that there is a bigger community of students out there who are going through similar experiences while being in a student care setting.



Childrens' Day: 'Gift from the Heart' Project

This year, we held a gift exchange project between centres in conjunction with Childrens' Day. Students designed and exchanged pencil cases with motivational notes for the end of year exams. Through this experience, we saw students celebrating their creative skills as well as putting virtues into practice, such as 'Dedication' while creating unique designs and writing heart-felt motivational notes to one another. The project was concluded through an exchange of online photos and videos of students expressing appreciation to each other.





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BIG HEART EVENTS

BIG HEART S.T.E.M FESTIVAL 2023 @ FUCHUN



The Annual End-of-Year Festivals are planned with the aim to sum up and celebrate the learning that took place during the year through fun and interactive activities involving all levels.

For this year, students participated in the 'Big Heart STEM Festival' where they explored competitive challenges and/ or put up an exhibition related to Science, Technology, Engineering & Maths. This festival encouraged students to showcase their creative and problem solving skills while working harmoniously within groups. It was an exciting way to promote a sense of belonging in SCC and to involve the school community as well as families of students.



Water Cycle



Animal Life Cycles



Solar System



Digestive System

Students at BHSC @Fuchun worked together to set up a STEM Exhibition focusing on the various cycles or systems that take place everyday! Together in groups, the students planned and designed their exhibits. The process also required them to look up new information so that they can communicate it effectively while presenting to others during the exhibition. Students learnt and explored STEM concepts and most importantly, it was their 'Never Give Up' spirit that was the best takeaway from this experience.



BIG HEART STAFF APPRECIATION DAY 2023



In conjunction with Teachers' Day, we held our Annual Big Heart Staff Appreciation Day to celebrate the effort and dedication that teams put in daily at SCC. A heartfelt thanks to all school leaders and parents/guardians for recognising the Centre's efforts through your submission of testimonials and award nominations.

We are delighted to share that the team at **Big Heart @ Fuchun** has been **honoured with the Centre Excellence Award - Best Teamwork award**, in recognition of the centre's harmonious and cooperative spirit as well as the remarkable teamwork among the centre's staff. Congratulations to the BHSC @ Fuchun team!



BHSC @ FUCHUN
Centre Excellence Awards
Best Teamwork



Outstanding Staff Award





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SUPPORT FROM THE SELF HELP GROUPS



Support from the Self Help Groups:

Big Heart Student Care is able to harness the resources of the four Self Help Groups (SHG) to provide support and assistance to families in need. The four main forms of support provided are the SHG plug in programmes, Programme Fee Subsidy (PFS), Family Referrals and Parent Engagement Sessions.



1. SHG Plug in Programmes

SHGs provide additional **learning support programmes** for students who receive the ComCare Student Care Fee Assistance (SCFA). Students who are enrolled into the programme can attend programmes ranging from homework coaching, learning support programmes as well as additional enrichment programmes and learning journeys.

The Self Help Groups offered the following programmes to eligible students in BHSC @ Fuchun :

Programme	Period of:	Frequency
Enrichment: A Day in Nature @ Gardens by The Bay	Sep-16	1 Session x 4 Hrs
Enrichment: The Army Experience @ Singapore Discovery Centre	2017	1 Session x 4 Hrs
CDAC GRASP Programme	2019	Once a week x 1.5 Hrs
CDAC GRASP Programme	2020*	Once a week x 1.5 Hrs
CDAC GRASP Programme	2021*	Once a week x 1.5 Hrs
ACE Programme	2022	
CDAC Rainbow Macrame Keychain Workshop	2022	1 Session x 3 hours
ACE Programme	2023	Once a week/ 1.5 Hrs

2. SHG Programme Fee Subsidy (PFS)

In 2017, SHGs rolled out the PFS scheme, to provide enhanced subsidies for students who receive the ComCare Student Care Fee Assistance (SCFA). The additional subsidies, on top of SCFA, covers other out-of-pocket expenses related to student care services.

Students can receive **upto \$471 of subsidies** in a year to help defray expenses related to Full Day Programme Fees, Holiday Enrichment Fees, Learning Journey Fees and 2 free sets of Big Heart T-shirts (for FAS students).



87%

of SCFA students at
BHSC @ Fuchun
have benefited from this
scheme in 2023.



SUPPORT FROM THE SELF HELP GROUPS



3. SHG Family Referral Programme

Big Heart Student Care is able to directly refer families in need of additional support, to the respective SHGs. A caseworker from the SHGs will then assess the family's needs through a holistic approach and arrange for the necessary support for the family.

Upon assessment, families may receive support in the form of financial assistance, financial counselling, grocery vouchers, utilities vouchers, Back to School vouchers or job seeking advice and referrals.



6

families from **BHSC @ Fuchun** have been successfully referred to SHGs .

4. Parent Engagement sessions

SHGs offer parent engagement sessions in the form of workshops and talks. These sessions are open to all parents in SCC and school. Since 2020, the workshops have been conducted online and are provided at no cost.

Workshops range from parenting to family management topics such as 'Disciplining and Managing Children', 'Supporting Children's learning styles' and 'Effective Communication at Home.'



72

SHG online Parent Engagement sessions offered to parents since 2020.





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WHO WE ARE

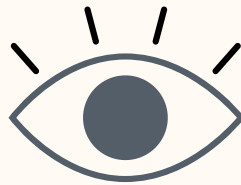
The four Self Help Groups set up a Joint Venture Company (Self Help Groups Student Care Limited) to collaborate with the MOE to operate 30 School-based Student Care Centres. We serve to provide a safe and conducive after-school care service for student and complement MOE in providing educational and developmental support to the students. Big Heart also serves to reach out to needy students and their families to provide holistic and family- centric assistances.

MISSION



To provide quality and affordable after-school care services to support the holistic development of our students through a professional, committed and compassionate team, in partnership with parents, schools and the community.

VISION



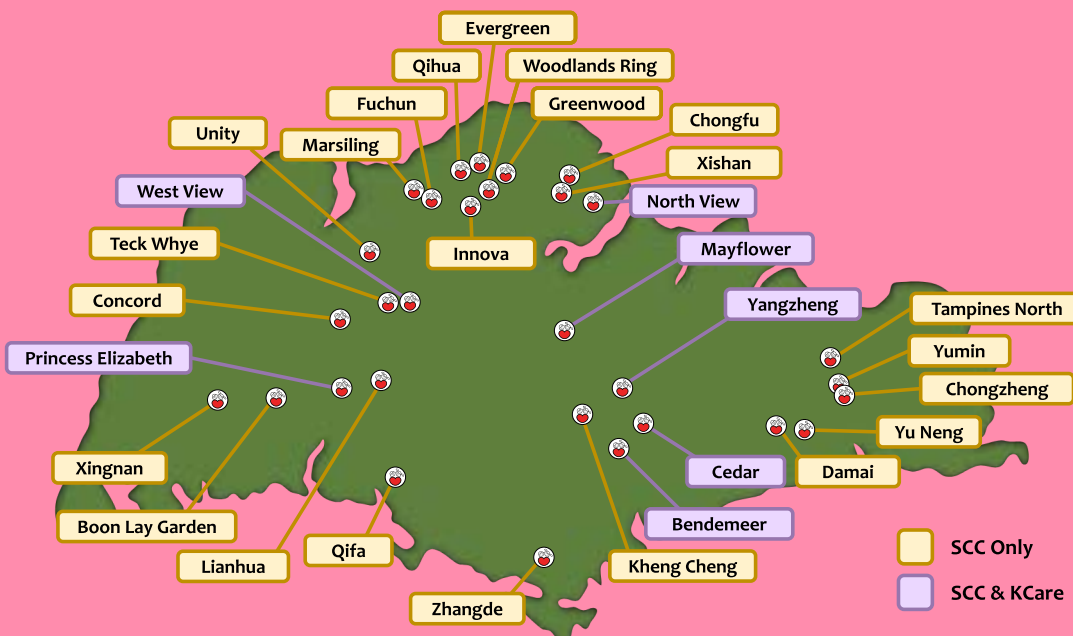
**Inspiring Minds,
Touching Hearts**

VALUES



I - INTEGRITY
C - COMPASSION
A - ADAPTABILITY
R - RESPONSIBILITY
E - EXCELLENCE

OUR CENTRES



30

No. of Big Heart Student Care Centres islandwide



Over 4,800

No. of students enrolled in BHSC in 2023