

Transitlink eVoucher System Step-By-Step Redemption Process

1. When can students redeem Concession Pass evouchers?

Students can only redeem the Concession Pass evouchers from the 28th of the current month to the 10th of the nextmonth.

2. Where to redeem the Concession Pass evouchers?

Students can choose to redeem the Concession Pass evoucher at any Transit Link Ticket Offices located at selected stations or through the Transitlink Add Value Machines.

(a) Through Transit Link Ticket Office

Transit Link Ticket Offices are located at selected stations. Please refer to Annex or Transit Link's [website](https://www.transitlink.com.sg/) at <https://www.transitlink.com.sg/> for the list of Ticket Offices and their operating hours. **Please do not approach the SMRT or SBS Transit's Passenger Service Centre to redeem the Concession Pass evouchers.**

Transit Link Ticket Office



YES!

Passenger Service Centre



NO!

To redeem the Concession Pass evoucher

- Please produce your Student Smart Card (SSC) to the TransitLink officer
- Inform the officer that you would like to redeem a Concession Pass evoucher granted by your school.
- If a Concession Pass evoucher is found, the TransitLink officer will proceed to top up/encode the value/concession pass into your card

(b) Through Transitlink Add Value Machines (AVMs)

Please note that the Transitlink Add Value Machines (AVMs) are coloured Purple and found in selected locations only. It is not the silver-coloured ticket machines found in all train stations.



YES!



NO!

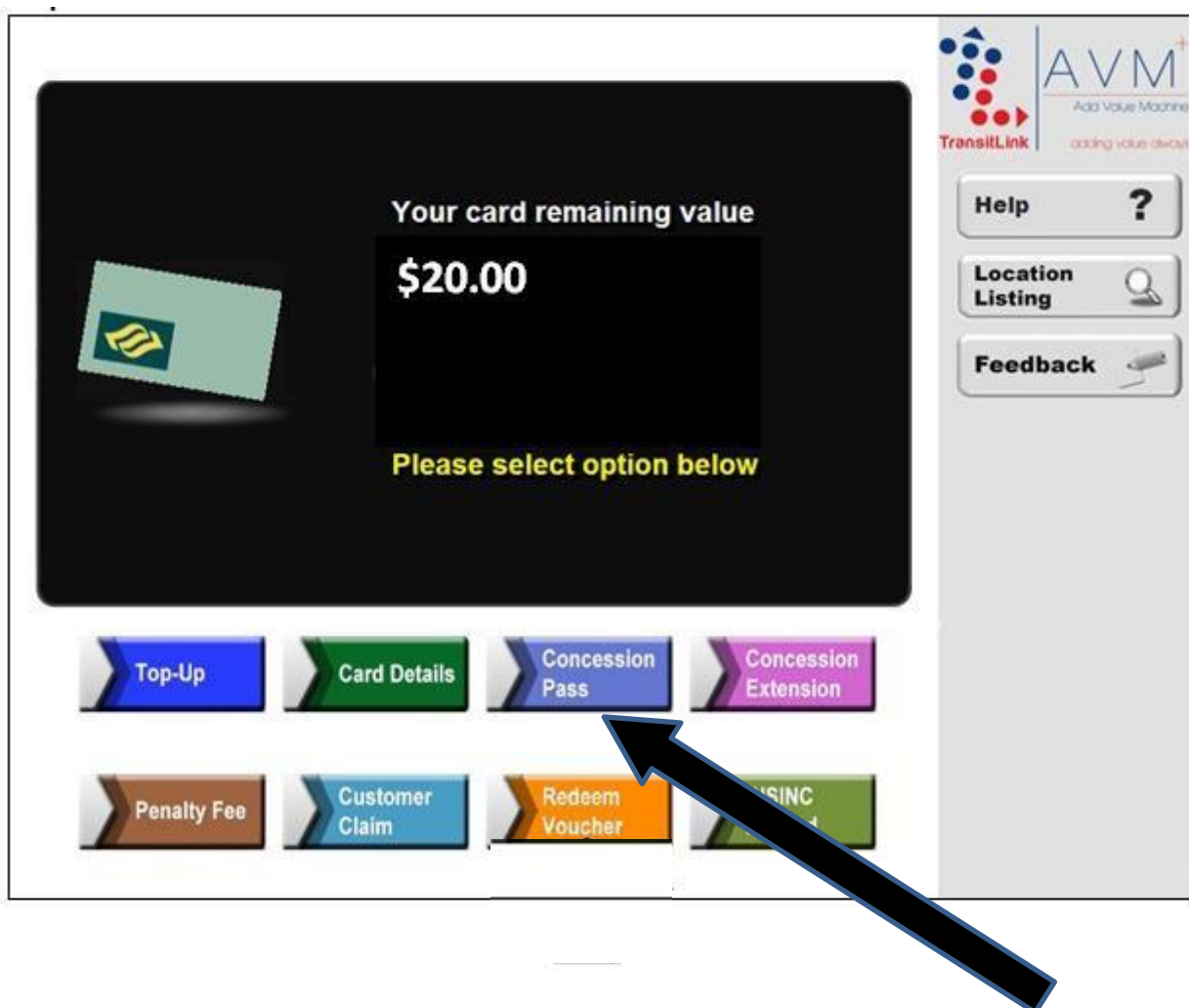
Please refer to Transit Link website <http://www.transitlink.com.sg/PSdetail.aspx?ty=art&Id=29> for the location of the AVMs. Alternatively, you can download the free smartphone app (search for "Transitlink Mobile Services") for iPhone and Android devices.

3. How do students redeem the Concession Pass evouchers through the Transitlink Add Value Machines?

Step 1: Place the card on the reader



Step 2: Choose the "Concession Pass" button






For students who are redeeming Bus/Train concession passes

Step 3(a): Select the appropriate pass voucher. In this example, select “Bus Pass Voucher”.

Proceed to confirm the redemption of voucher.

List of approved pass voucher(s) ready for redemption via CEPAS card:

No	Sponsor	Pass Voucher
1	MOE	 Bus



Cancel **X**

Step 3(b): Select a concession pass period.

Choose concession pass period.

19 AUG 2013	- 18 SEP 2013	Select
20 AUG 2013	- 19 SEP 2013	Select
21 AUG 2013	- 20 SEP 2013	Select
22 AUG 2013	- 21 SEP 2013	Select
23 AUG 2013	- 22 SEP 2013	Select
24 AUG 2013	- 23 SEP 2013	Select
25 AUG 2013	- 24 SEP 2013	Select
26 AUG 2013	- 25 SEP 2013	Select

Bus Pass





Cancel **X**


Back 


Step 4: Check that the details are correct. Collect the card and receipt.

Pass encoded successfully.



AVM⁺
Add Value Machine
adding value always

Home 



**Your concession pass eVoucher
has been successfully collected.**

Pass : CP Bus AC-SecM
Start date : 19 AUG 2013
End date : 18 SEP 2013.

Pass encoded successfully.